

# YOUR BRIDGE TO BETTER HEALTHCARE & VIRTUAL CARE SOLUTIONS



Reliable, temporary health coverage endorsed by the Healthy America Association





## Everest Global, Ltd.

Everest is a global underwriting leader providing best-in-class property, casualty, and specialty reinsurance and insurance solutions that address customers' most pressing challenges.

Known for a 50-year track record of disciplined underwriting, capital and risk management, Everest, through its global operating affiliates, is committed to underwriting opportunity for colleagues, customers, shareholders, and communities worldwide.

Everest brings the full strength of resources, underwriting expertise and financial strength to regions where our world-class services are needed most.

Everest common stock (NYSE: EG) is a component of the S&P 500 index.

**AM Best: A+ (Superior)**

**S&P: A+ (Strong)**

**Moody's: A1 (Good)**

Learn more about Everest, their people and products at:

<https://www.everestglobal.com>



## Lyric Health

Lyric helps empower members with the tools needed to confidently navigate their healthcare journey. Lyric Health provides the non-insurance virtual care solutions in the HealthBridge VCS membership plan.

Lyric Health's nationwide network of licensed physicians, pediatricians, dermatologists, psychiatrists, and therapists deliver personalized care for a wide range of medical and mental health needs. With an average of over 10 years of professional experience, Lyric's providers are highly skilled and knowledgeable.

Lyric Health's clinical team is dedicated to providing compassionate, friendly, and expert care, connecting with patients through phone or video for a seamless and supportive healthcare experience.

Lyric takes full ownership and control of their doctor network and customer service support network with Spanish speaking from diagnosis to treatment.

- 5M+ Patients driven by strong health plan partnerships
- 58% Repeat Users
- \$100+ Healthcare cost savings for our clients
- NPS score with 9 out of 10 members recommending Lyric



Lyric Health Virtual Visits are a part of the Benefit Boost 1.0 non-insurance services included in the HealthBridge VCS membership plan.



## InsuranceTPA.com

Established in 2009, InsuranceTPA.com is designed to help individuals, families, and associations by providing exemplary claims administration with sophisticated technology and leans on a workforce that is highly motivated to perform with superior quality standards.

Below are some of the proprietary administration services utilized by InsuranceTPA.com:

- 99.99% available online Customer self-service claims administration
- Highly efficient claims processing (In aggregate, InsuranceTPA averaged a highly impressive 99.7% claims accuracy score)
- Real-Time Provider online benefit tools
- Real-Time data login for all parties involved
- Quarterly Claim System Analysis (system is upgraded quarterly)
- FairHealth Usual and Customary Updates
- Customer Service Measurable Metrics - meets and exceeds metric standards.

### Customer Portal:

Customers can visit InsuranceTPA.com website to check Claim Status and Submit a Claim.

<https://www.insurancetpa.com>

### Online Provider Portal:

Health Care providers can visit InsuranceTPA.com website to view real time claims status, upload medical records.

<https://www.insurancetpa.com>

InsuranceTPA.com is the Short Term Medical Insurance Claim's Administrator for the HealthBridge VCS membership plan.



## Healthy America Association

The Healthy America Association (HAA) is an association made up of members who are interested in enhancing their quality of life with healthy lifestyle related educational information, discounts on benefits and services and other areas of interests to members. Healthy America Association helps assist members in taking advantage of the mass purchasing power of a large group. **Membership in Healthy America Association is not required to enroll.** HAA has endorsed the HealthBridge VCS plan.



Page Details (Select Page # to Jump to Page)	PAGE #
Short Term Medical Insurance Overview	4-5
Accessing Your HealthBridge Insurance Network	6
Pre-Certification Requirements	7
Short Term Medical Insurance Benefit Details	8-9
Benefit Boost 1.0 - Virtual Care Solutions (Virtual Urgent & Talk Therapy Visits)	10-11
Short Term Medical Insurance - Limitations & Exclusions	12-13
FAQS - Frequently Asked Questions about HealthBridge VCS	14-15
Short Term Medical Insurance Sample Policies by state, Plan Duration Options and Claim Administrator Information	16
Short Term Medical Insurance Disclosure	17
Who is HealthyAmerica and their Roles	18
HealthBridge VCS Disclosures	19
How to Enroll in HealthBridge VCS Plan	20

**IMPORTANT:** This program provides short term medical insurance only. It does not provide basic hospital, basic medical, or comprehensive major medical coverage, and does not satisfy the “minimum essential coverage” requirements of the Patient Protection and Affordable Care Act.

Everest Insurance® markets property, casualty, specialty and other lines of admitted and non-admitted direct insurance on behalf of Everest Group, Ltd., and its affiliated companies. Additional information about Everest, our people, and our products can be found on our website, [www.everestglobal.com](http://www.everestglobal.com). This short term medical insurance product is underwritten by Everest Reinsurance Company (or Everest Denali Insurance Company), depending on jurisdiction. All issuing companies may not do business in all jurisdictions. This literature is descriptive only. All coverage is subject to the language of the policy as issued. Not all products and product features may be available in all jurisdictions and availability may be subject to business and regulatory approval of each jurisdiction. Healthy America Association (HAA), Healthy America Insurance Agency, Inc.(HealthyAmerica), and H A Partners, Inc. (HAPI) are not affiliated with Everest Insurance®. No employees, agents, and/or representatives of Everest are involved in the operation of HAA and neither HAA, HealthyAmerica, or HAPI nor its employees, agents and/or representatives are authorized to act of speak on behalf of Everest.

# BRIDGING THE GAP

## SHORT TERM MEDICAL INSURANCE FOR LIFE'S TRANSITIONS!

In the ever-evolving landscape of healthcare, individuals often find themselves in transitional periods where traditional health insurance might not be the most suitable option. This is where Short Term Medical Insurance comes into play. Let's explore what Short Term Medical Insurance is, who it benefits, and why it is a viable option for certain individuals.

### WHAT IS SHORT TERM MEDICAL INSURANCE

Short Term Medical Insurance is a type of health coverage designed to provide temporary protection for individuals during gaps in their standard health insurance coverage. These plans are typically less expensive than traditional insurance and offer a flexible solutions to those in need of temporary coverage. Short Term Medical Insurance policies generally last from a few months up to a year, depending on the insurer and state regulations.

While Short Term Medical Insurance plans offer many benefits, they are not a substitute for comprehensive health insurance. They typically cover unexpected illnesses and injuries but may not include prescription drugs, maternity care, or pre-existing conditions.

### WHY CHOOSE SHORT TERM MEDICAL INSURANCE

There are several reasons why individuals might opt for Short Term Medical Insurance:



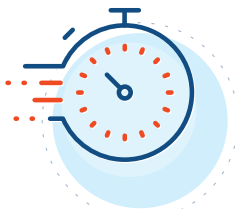
#### AFFORDABILITY

Compared to traditional health insurance plans, STMI is often more affordable, making it an attractive option for those on a budget.



#### FLEXIBILITY

Short Term Medical Insurance plans are designed to offer flexibility in terms of coverage duration and plan options, allowing individuals to tailor their coverage to specific needs.



#### QUICK ENROLLMENT

The enrollment process for STMI is generally faster and simpler than traditional health plans, with coverage that can begin sooner.



#### PEACE OF MIND

For those in transitional periods, Short Term Medical Insurance provides the peace of mind that comes with knowing they have protection against unexpected medical expenses.

# WHO BENEFITS FROM SHORT TERM MEDICAL INSURANCE

Short Term Medical Insurance is particularly beneficial for:

## RECENT GRADS

Individuals who have just finished college and are transitioning into the workforce may experience a lapse in coverage. Short Term Medical Insurance can provide them with necessary protection until they secure employer-provided insurance.



## JOB SEEKERS

Those who are temporarily unemployed or between jobs can use Short Term Medical Insurance to bridge the gap until they receive coverage from their new employer.



## EARLY RETIREES

Individuals who retire before becoming eligible for Medicare might find Short Term Medical Insurance a cost-effective option to cover their healthcare needs during the interim period.



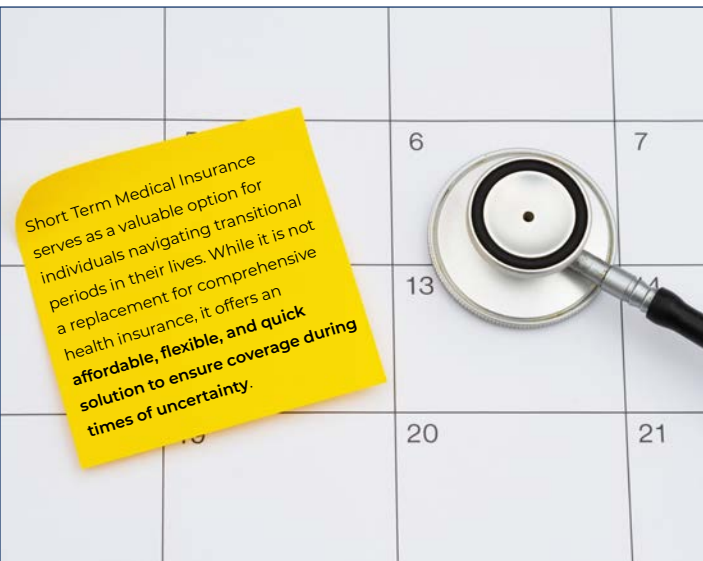
## PART-TIME OR SEASONAL WORKERS

Employees who do not receive benefits from their employer can use Short Term Medical Insurance as a temporary solution to ensure they have coverage for unexpected medical events.



## STUDENTS TAKING A GAP YEAR

Students who are taking a break from their studies may lose student health coverage and need a short-term solution.



# Accessing The HealthBridge Insurance Network

All individuals enrolled in HealthBridge Short Term Medical Insurance plans have the option to utilize the PHCS Practitioner and Ancillary network providers. Details about the PHCS network can be found on your HealthBridge ID card, as demonstrated in the sample below.

While members have the privilege of using the PHCS Practitioner and Ancillary network, they are free to seek care and services from any provider of their choice. The Everest Short Term Medical Insurance is not restricted to a specific network, allowing for greater flexibility in selecting healthcare providers.

## Understanding Provider Billing with HealthBridge Short Term Medical Insurance

**When you choose a provider within the PHCS Practitioner and Ancillary network**, the fees are capped at the PHCS contracted or discounted rate, which is considered the Maximum Allowable Expense (MAE). In this case, the provider is not permitted to charge you for any amount exceeding the MAE.

However, **if you opt for a provider outside the PHCS network**, your covered expenses will be assessed based on a "Usual and Customary Fee" review to determine the MAE. In such instances, you may be liable for the difference between the actual charges and the MAE, and these additional costs can sometimes be substantial.

Understanding the concept of balance billing is crucial. Be informed about the potential for balance billing and how it might impact your Short Term Medical Insurance coverage.

**Important Note: The PHCS contracted rates do not extend to "facility" charges.** For facility-related expenses, the insurance plan covers up to 150% of the rates allowed by Medicare. Specifically in Nebraska, as of February 2021, all practitioner, ancillary, and facility charges are reimbursed at 150% of Medicare allowable rates.

## PHCS Physicians Network Benefits

**Choice:** Members can enjoy extensive access to over 814,000 practitioners, making it the largest primary PPO in the nation. To find a participating provider, visit [www.multiplan.com](http://www.multiplan.com) or call **(800) 992-4362**.

**Savings:** By taking advantage of negotiated discounts or contracted pricing, members can achieve significant cost savings on healthcare services.

**Quality:** The network ensures high standards by implementing rigorous criteria and credentialing for providers, allowing members to confidently select their physicians from a top-quality network.

## How This Benefits Members

By utilizing network practitioners, covered individuals can significantly lower or completely avoid additional out-of-pocket expenses. This valuable benefit eliminates the possibility of balance billing for charges incurred with network providers. However, opting for non-participating practitioners might result in the insured being responsible for charges exceeding the Maximum Allowable Expense (MAE) for uncovered services.

**HEALTHBRIDGE VCS**  
SHORT TERM MEDICAL ID CARD

**MEMBERS**

MEMBERNAME1  
MEMBERNAME2  
MEMBERNAME3  
MEMBERNAME4  
MEMBERNAME5  
MEMBERNAME6  
MEMBERNAME7  
MEMBERNAME8  
MEMBERNAME9  
MEMBERNAME10

**EFFECTIVE DATE**

MEMEFFFDATE1  
MEMEFFFDATE2  
MEMEFFFDATE3  
MEMEFFFDATE4  
MEMEFFFDATE5  
MEMEFFFDATE6  
MEMEFFFDATE7  
MEMEFFFDATE8  
MEMEFFFDATE9  
MEMEFFFDATE10

MEMBER ID: STMMEMID#  
PLAN DEDUCTIBLE: DEDAMT  
MEMBERSHIP: MEMTYPE

Doctor Office Copay: \$50  
Urgent Care Copay: \$50  
Wellness Copay: \$100  
ER Copay: \$500  
Diagnostic Copay: \$500

Facility Charge:  
plan pays up to 150% of  
Medicare Allowable charge.

Virtual Care Visits\*  
<https://portal.getlyric.com>  
UC Visits: 866-223-8831  
Counseling: 833-483-0831  
Virtual Urgent Care (IAC) & Virtual Counseling  
Visits through Lyric Health. \$0 Access Fee.

This card does not constitute a guarantee of eligibility or claim payment.  
This policy is a limited duration policy not subject to Affordable Care Act requirements.  
Additional Deductibles, Coinsurance, Out-of-Pocket Maximums, Benefit Limits & Covered Period Maximums also apply.  
In NE, PHCS does not apply all practitioner, ancillary, and facility charges are reimbursed at 150% of Medicare allowable rates.  
Lyric Health Virtual Visits are a non-insurance benefit as part of this HealthBridge membership plan. Everest Reinsurance, Everest Global, InsuranceTPA.com, PHCS, & MultiPlan do not offer & are not affiliated with the Lyric Health services. View Benefit Book 10 Member Guide for details about Lyric Health. [https://healthyamericassociation.com/guide\\_b81-np\\_HAA.pdf](https://healthyamericassociation.com/guide_b81-np_HAA.pdf)

**PHCS**  
Practitioner & Ancillary Only

**InsuranceTPA.com**  
ADMINISTRATORS

**HB-STM-IDCARD (VCS) v0326**

**SEND CLAIMS TO**

All Medical Claims  
Insurance TPA  
P.O. Box 241869  
Apple Valley, MN 55124  
**EDI Payor ID: 39182**

Benefits, Claim Services  
**(800) 279-2290**  
[www.insurancetpa.com](http://www.insurancetpa.com)

Pre-Certification  
You are required to Pre-Certify all Inpatient Hospitalization & Surgical Procedures. Failure to comply will result in a reduction of benefits.  
**(800) 641-5566**

**FIND A NETWORK PROVIDER**

To locate a participating provider  
Visit: [www.multiplan.com](http://www.multiplan.com)  
Call: **(800) 922-4362**

You have access to the PHCS provider network but are not obligated to use these providers. However, your out-of-pocket expenses may be reduced if you choose to do so. (Not applicable in NE as of February 2021, all practitioner, ancillary, and facility charges are reimbursed at 150% of Medicare allowable rates.)

Billing & Cancellation:  
HealthyAmerica / H A Partners, Inc.  
Call: **(866) 438-4274**  
(M-Thurs 8am-5pm CST / Fri 8am-130pm CST)  
Email: [info@healthyamericassociation.com](mailto:info@healthyamericassociation.com)  
Website: <https://healthyamericassociation.com>

Member Portal:  
Access plan materials at:  
<https://members.haahub.com>

**PHCS**  
Practitioner & Ancillary Only

**InsuranceTPA.com**  
ADMINISTRATORS

**everest**  
Short Term Medical Insurance underwritten by Everest Reinsurance Company

*Disclaimer: The amount of reduction varies by state and type of medical service received. Members must pay for all services, no portion of any provider's fees will be reimbursed or otherwise paid by MultiPlan PHCS network. PHCS does not process claims, they only provide a network of providers who have agreed to accept negotiated prices. The list of participating providers is subject to change without notice for more information about this network, please visit Multiplan.com.*



## Pre-certification Requirements

All inpatient Hospitalizations and procedures done at an Outpatient Facility **must be pre-certified**.

To comply with pre-certification requirements, the Covered Person must:

1. Contact the professional review organization at the telephone number listed on your I.D. card and in the Policy as soon as possible before the expense is to be incurred; and
2. Comply with the instructions of the professional review organization and submit any information or documents they require; and
3. Notify all Doctors, Hospitals and other providers that this insurance contains pre-certification requirements and ask them to fully cooperate with the professional review organization.



If the Covered Person complies with the pre-certification requirements, and the expenses are pre-certified, payment for Eligible Expenses will be made subject to all terms, conditions, provisions and exclusions described in the Policy.



If the Covered Person does not comply with the pre-certification requirements, or if the expenses are not pre-certified, **Eligible Expenses will be reduced by 50% (\$1,000 in OK)**.

**Emergency pre-certification:** In the event of an emergency Hospital admission, pre-certification must be made within 48 hours after the admission, or as soon as is reasonable possible.

**Pre-certification does not guarantee benefits** - the fact that expenses are pre-certified does not guarantee either payment of benefits or the amount of benefits. Eligibility for and payment of benefits are subject to all the terms conditions, provisions and exclusions of the Policy.

**Concurrent review** - for Inpatient stays of any kind, the professional review organization will pre-certify a limited number of days of confinement. Additional days of Inpatient confinement may later be pre-certified if a Covered Person receives prior approval.

*(MO, NC & OK pre-certification requirements provision under Eligible Expenses in the MO, NC & OK Policies have a variation from above. Please consult the MO, NC & OK Policies for details.*

*Please make sure to review the Policy and Schedule of Benefits for full benefit details, definitions, terms, limitations and exclusions. **If there are any discrepancies between this brochure and the Policy, the Policy shall govern. Pre-Existing Limitations apply to some benefits.***

# Valuable Health Insurance Coverage for Times of Transition



WELLNESS



EMERGENCY ROOM CARE



TRANSPLANT BENEFITS



URGENT CARE



INPATIENT & OUTPATIENT SURGERY



OUTPATIENT SERVICES



SICKNESS



HOSPITAL BENEFITS



X-RAY & LABORATORY



AMBULANCE TRANSPORTATION

The additional services to the right are covered under Benefit Boost 1.0 & Lyric Health Virtual Visits benefits. See page 10 for details.



VIRTUAL DOCTOR VISITS



VIRTUAL TALK THERAPY

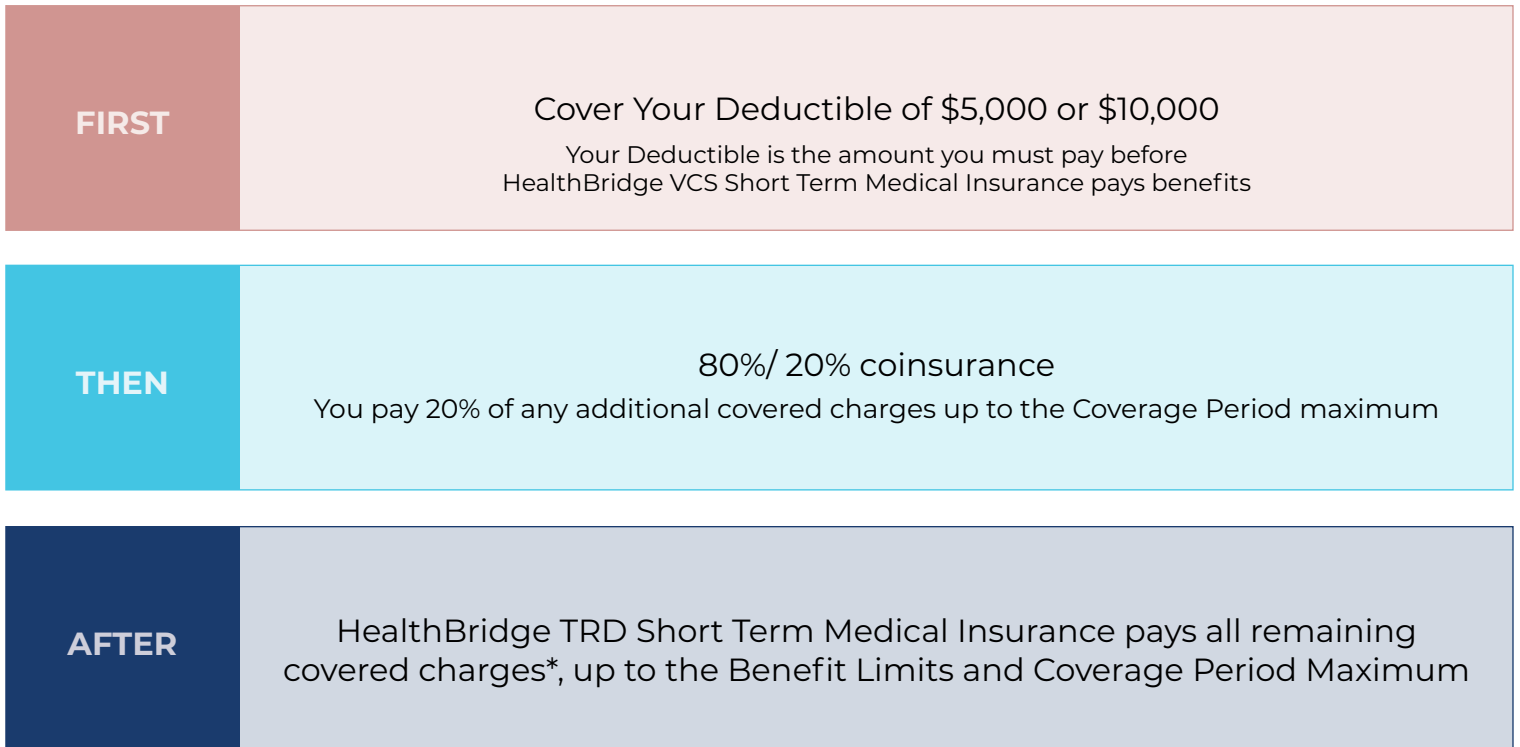


PRESCRIPTION DISCOUNTS

*Everest Reinsurance Company, Everest Global, PHCS, MultiPlan, SASid, and InsuranceTPA.com do not offer and are not affiliated with the additional non-insurance Benefit Boost services and discount programs including Lyric Health Virtual Visits.*

## How does it work?

Example of Inpatient Hospital Visit



*\*Covered charges could be subject to benefit limits and maximums. Review the Policy for full details, terms, conditions, Schedule of Benefit, limitations and exclusions. The benefit limits and coverage can vary by state. The above diagram is based on the Traditional Plan level of the individual HealthBridge VCS Short Term Medical Insurance underwritten by Everest Reinsurance Company. For an overview of benefits please reference the plan breakdown on the following page (page 9).*

# Short Term Medical Insurance Benefits

Benefits are for each covered person per coverage period unless specified otherwise.

Voluntary PPO Network	PHCS Practitioner & Ancillary Network
Coinsurance	80%/20%
Plan Deductible Maximum of 3 Deductibles per Family per Coverage Period	Choice of: \$5,000 or \$10,000
Out-of-Pocket Maximum	\$2,000
Coverage Period Maximum	\$1,000,000

<b>Doctor Office Consultation</b>	
Doctor's Office or Urgent Care Visit Copay	\$50 per visit - max 3 visits
Wellness Benefit Copay	\$100 per visit (\$50 in KS) - max 1 visit
Advanced Diagnostic Studies Copay	\$500 per occurrence
<b>Inpatient Hospital Services<sup>‡</sup></b>	
Average Standard Room Rate	Average Standard Room Rate <sup>‡</sup>
Hospital ICU	Average Standard Room Rate <sup>‡</sup>
Doctor Visits	Subject to Deductible and Coinsurance
Inpatient Surgery	Subject to Deductible and Coinsurance <sup>‡</sup>
<b>Outpatient Services<sup>‡</sup></b>	
Outpatient Surgery	Subject to Deductible and Coinsurance <sup>‡</sup>
Ambulance Benefit	Injury and Sickness: \$1000 per Transport
Home Health Care Benefit	\$100 per visit - maximum 40 visits
Physical, Occupational Speech Therapy Benefit	\$100 per day - maximum 10 visits
<b>Mental Disorders</b>	
Inpatient	\$100 per day - maximum 31 days (KY & LA covered as any other sickness)
Outpatient	\$50 per visit - maximum 10 visits (KY & LA covered as any other sickness)
<b>Substance Abuse<sup>‡</sup></b>	
Inpatient	\$100 per day - maximum 31 days
Outpatient	\$50 per visit - maximum 10 visits

<sup>‡</sup>Some benefits are subject to Benefit Limits and all benefits listed above are per covered person per coverage period. Average Standard Room Rate and Hospital ICU benefit limit is \$5,000 per day. Inpatient & Outpatient Surgeon benefit limit is \$20,000 per surgery not exceeding \$40,000 per person per Coverage Period (except in KS). KY has a separate benefit for Treatment of Alcoholism and NV has a variation for Substance Abuse. Additional benefit limits can apply and benefit limits can vary by state. Please review the state specific Policy and Schedule of Benefits for all benefit limits, terms, limitations and exclusions. The description above is a general overview of the coverage available in the individual HealthBridge VCS Short Term Medical Insurance plan underwritten by Everest Reinsurance Company.

# VIRTUAL CARE SOLUTIONS

Licensed healthcare providers provide clinical services through medical practices affiliated with Lyric and other network providers. Additional or different telehealth requirements may be applicable in certain states; see [www.getlyric.com](http://www.getlyric.com) for full terms and conditions.

Description of Service	Service Details
Virtual Urgent Care	<p>Consultations for Virtual Visits - <b>\$0 Access Fee.</b></p> <p>Visits are available 24/7, 365 days a year.</p> <p>Diagnostic consultations are available by phone or video for evaluations, diagnosis, and prescriptions* (if appropriate).</p>
Virtual Talk Therapy	<p>Consultations for Virtual Visits - <b>\$0 Access Fee.</b></p> <p>24/7 Access to Master's Level Counselors for supportive counseling and follow-up sessions. (100% follow-up with original counselor.)</p> <p>Sessions available via Telephone or Video - need to be scheduled via the Lyric App.</p> <p>Custom Referral (if needed) to medical, behavioral health plans or community support.</p>
Virtual Psychology	<p>Consultations require a <b>consultation Access Fee.</b></p> <p>One-to-one sessions with Licensed Psychologist.</p> <p>Consultations can be scheduled for M-F, 8 am -5 pm CST.</p>
Virtual Psychiatry	<p>Consultations require a <b>consultation Access Fee.</b></p> <p>One-to-one sessions with a Licensed Psychiatrist to diagnose, treat, conduct psychotherapy and prescribe medications* for a range of mental health disorders, as necessary.</p> <p>Consultations can be scheduled for M-F, 8 am - 5pm CST.</p>

Eligibility & Other Information	Details
Available Nationwide	Access care from anywhere in the United States.
No Access Fees	<p>Enjoy virtual visits for virtual urgent care and virtual talk therapy at no extra cost with your membership.</p> <p><i>(Virtual Psychology and Virtual Psychiatry however require consultation fees to access these services)</i></p>
24/7 Care Coordination	Care Coordinators assist with triage, updating your Electronic Health Record (EHR), and ensuring seamless communication between you and your healthcare providers.
Bilingual Care Navigation Team	A dedicated team offering support in multiple languages, helping you navigate referrals and specialist appointments.
Age Requirements	No children under the age of 2.

\*Lyric does not prescribe DEA controlled substances, lifestyle drugs, and certain other drugs which may be harmful because of their potential for abuse. Lyric does not guarantee that a prescription will be written. Lyric physicians reserve the right to deny care for potential misuse of services. This is not insurance. (For Virtual Psychiatry: Prescriptions are not guaranteed.) Everest Reinsurance Company, Everest Global, PHCS, MultiPlan, SASid and InsuranceTPA.com are not affiliated with this non-insurance Lyric Health Virtual Visits program or any of the other non-insurance services in Benefit Boost 1.0 or the membership benefits and services of the Healthy America Association.



# SAVINGS AND ADVANTAGES WITH BENEFIT BOOST 1.0



Benefit Boost 1.0 is an innovative membership program designed to transform healthcare access into a seamless and cost-effective experience. By bundling a diverse array of essential health and wellness services into one comprehensive package, it provides a convenient solution for individuals and families seeking to enhance their well-being without breaking the bank. This program addresses the challenges of modern healthcare by focusing on affordability, accessibility, and comprehensive care, making it a standout choice for those looking to streamline their health journey.

## → STREAMLINED HEALTHCARE ACCESS

One of the key advantages of Benefit Boost 1.0 is its ability to offer access to healthcare services. In today's fast-paced world, accessing healthcare services conveniently and efficiently has become a priority for many. Lyric Health is at the forefront of this movement with its innovative Virtual Visits membership program. This program aims to enhance the healthcare experience by offering a range of services that cater to both physical and mental health needs.

## → MEANINGFUL FINANCIAL SAVINGS

Financial savings are at the heart of Benefit Boost 1.0, with programs like the SML Dental Discount and Paramount RX Prescription Discount Drug Program. Members benefit from discounts on **15% to 50%\*** per visit in most instances on dental services at participating providers. Members also receive discounts on retail and pet medications. These cost reductions make it easier for families to manage healthcare expenses and prioritize their well-being.

*\*Actual costs and savings may vary by provider, service and geographic location.*

## → ADDED SECURITY AND SUPPORT

Beyond healthcare services, Benefit Boost 1.0 includes added benefits such as LifeLock™ Identity Theft Protection and FamilySource®. These features offer members peace of mind, ensuring that their financial and personal information is secure, while also providing expert guidance for family and home-related needs. This approach enhances the overall value of the membership, catering to a wide spectrum of wellness and security concerns.

BB 1.0 Eligibility & Other Information	Details about Benefit Boost 1.0
Available Nationwide	Anywhere in the United States. Dental Discounts are not available in AK, CT, IA, MA, RI, UT, VT, and WA, nor to residents of Vermont.
Non-Insurance Program	This is non-insurance program and does not meet any requirements for minimum essential coverage, Affordable Care Act (ACA) or provide medicare prescription drug coverage. See terms for details in guide, click on the link below: <a href="https://healthyamericaassociation.com/sample_bb1-np_HAA.pdf">https://healthyamericaassociation.com/sample_bb1-np_HAA.pdf</a>
Age Requirements	Depending on the benefit or service, the minimum and maximum age limit could vary. Lyric Health: No children under the age of 2

### Dental Discount Disclaimer:

**This plan is NOT insurance.** This is not a qualified health plan under the Affordable Care Act (ACA). Some services may be covered by a qualified health plan under the ACA. This plan does not meet the minimum creditable coverage requirements under M.G.L.c 111M and 956 CMR 5.00. This is not a Medicare prescription drug plan. Discounts on hospital services are not available in Maryland. The plan provides discounts at participating providers for services. The plan does not make payments directly to providers. The plan member is obligated to pay for all services but will receive a discount from participating providers. The range of discounts will vary depending on the type of provider and services. The Discount Plan Organization is Gallagher Affinity Insurance Services, Inc., at 2850 W. Golf Road, Rolling Meadows, IL 60008, 1-866-215-1376. To view a list of participating providers visit [www.findbestbenefits.com](http://www.findbestbenefits.com) and enter promo code 725324. **You have the right to cancel this plan within 30 days of the effective date for a full refund on fees paid.** Such refunds are issued within 30 days of request.

*While the Benefit Boost 1.0 Subscription Package offers a wide array of services designed to enhance your well-being, it is important to note that this program is not a form of insurance. Instead, it provides a collection of non-insurance benefits that include discounts, resources, and access to various services aimed at improving your lifestyle and supporting your health. These benefits are available to members, offering valuable savings and assistance without the traditional claims and coverage associated with insurance policies. As such, while Benefit Boost 1.0 complements your overall health strategy, it should be considered an additional resource rather than a replacement for conventional insurance coverage. Everest Reinsurance Company, Everest Global, PHCS, MultiPlan, SASid and InsuranceTPA.com are not affiliated with this non-insurance Lyric Health Virtual Visits program or any of the other the non-insurance services in Benefit Boost 1.0 or the membership benefits and services of the Healthy America Association.*

# Limitations & Exclusions - Short Term Medical Insurance

Loss caused by, contributed to or resulting from the following is excluded or otherwise limited as specified: *(Some numbering of the Exclusions may vary by state. Please consult the state specific Policy for full limitations and exclusions specific to your state. This is just a general overview of the Limitations and Exclusions and if there are any discrepancies, the state specific Policies will govern.)*

## 1. Pre-Existing Conditions:

*(NC, ND & WY have a variation of Pre-Existing Conditions Limitation, please consult the NC, ND & WY Policies for details.)*

a. Charges resulting directly or indirectly from a condition for which a Covered Person received medical treatment, diagnosis, care or advice, including diagnostic tests or medications, **within the 60-month period immediately preceding such person's Policy Effective Date are excluded for the first 12 months of coverage hereunder.**

b. Pre-Existing Conditions includes conditions that produced any symptoms which would have caused a reasonable prudent person to seek diagnosis, care or treatment within the 60-month period immediately prior to the Covered Person's Policy Effective Date of coverage under the Policy.

This exclusion does not apply to a newborn child or newborn adopted child who is added to coverage in accordance with the Policy - Eligibility and Effective Date of Insurance. *(KY and NC have a variation. Please consult the KY and NC Policies for details.)*

Waiting Period: *(Not applicable in KS or ND)*

a. Covered Persons will only be entitled to receive **benefits for Sicknesses** that begin, by occurrence of symptoms and/or receipt of treatment, **more than 5 days following the Covered Person's Policy Date of coverage** under the Policy.

b. Covered Persons will only be entitled to **receive benefits for Cancer** that begins, by occurrence of symptoms or receipt of treatment **more than 30 days following the Covered Person's Policy Date of coverage** under the Policy.

## 2. Charges during the first 6 months after the Policy Date of coverage for a Covered Person for the following:

a. Total of partial hysterectomy, unless it is Medically Necessary due to a diagnosis of carcinoma;

b. Tonsillectomy;

c. Adenoidectomy;

d. Repair of deviated nasal septum or any type of surgery involving the sinus;

e. Myringotomy;

f. Tympanotomy;

g. Herniorrhaphy; or

h. Cholecystectomy.

However, if such conditions is a Pre-Existing Condition, any benefit consideration will be in accordance with the Pre-Existing Conditions limitation. *(KS & OK have a variation in this exclusion. Please review the KS & OK Policies for details)*

## 3. The benefits payable for the following conditions or procedures are limited to the specified amounts shown in the Schedule of Benefits: *(OK has a variation of this exclusion. Please review the OK Policy for details.)*

a. Kidney Stones

b. Appendectomy

c. Joint or tendon Surgery

d. Knee Injury or disorder

e. Acquired Immune Deficiency Syndrome (AIDS) / Human Immuno-deficiency Virus (HIV)

*(Exclusion #4e is not in KY, MO, NC & ND exclusions. Please review the KY, MO, NC & ND Policies for details.)*

f. Gallbladder Surgery

4. Charges which are not incurred by a Covered person during his/her Coverage Period.

5. Charges which exceed any limits or limitations specified in the Policy, including the Schedule of Benefits.

6. Charges for services or supplies in excess of the Maximum Allowable Expense.

7. Charges for services or supplies which are not administered by or under the supervision of a Doctor.

8. Mental, emotional or nervous disorders or counseling of any type, except as specifically covered as an Eligible Expense.

9. Marital counseling or social counseling.

10. Treatment for Substance Abuse, unless specifically covered under the Policy as an Eligible Expense.

11. Prescription Drugs, except those administered by a Doctor in an Inpatient or Outpatient setting covered under the Policy as an Eligible Expense.

12. Medications, vitamins, and mineral or food supplements including pre-natal vitamins, or any over-the-counter medicines, whether or not ordered by a Doctor.

13. Any drug, treatment or procedure that either promotes or prevents conception including but not limited to: artificial insemination, treatment for infertility or impotency, sterilization or reversal of sterilization. *(KY & NV has a variation of this exclusion. See KY & NV Policies for details.)*

14. Any drug, treatment or procedure that corrects impotency or non-organic sexual dysfunction.

15. Modifications of the physical body in order to improve the psychological, mental or emotional well-being of the Covered Person, such as sex-change surgery.

16. Cosmetic Treatment, except for reconstructive surgery where expressly covered under the Policy. *(NC has a variation of this exclusion. See NC Policy for details.)*

17. Weight modification or surgical treatment for obesity.

18. Eye surgery, including LASIK, when the primary purpose is to correct nearsightedness, farsightedness, or astigmatism.

19. Dental Expenses, except as necessary to restore or replace sound and natural teeth lost or damaged as a result of an Injury. The Injury must be severe enough that the contact with the Doctor occurs within seventy-two (72) hours of the Accident, unless extenuating circumstances exist due to the severity of the Injury that prevent you from contacting the Doctor.

20. Expenses incurred in the treatment by any method for jaw joint problems including temporomandibular joint dysfunction (TMJ), TMJ pain syndromes, craniomandibular disorders, myofascial pain dysfunction or other conditions of the joint linking the jaw bone and skull and the complex of muscles, nerves and other tissues related to the joint, unless specifically covered under the Policy as an Eligible Expense.

21. Routine pre-natal care, Pregnancy, childbirth, and post-natal care. (This exclusion does not apply to "Complications of Pregnancy" as defined.)

22. Charges for a Covered Dependent who is a newborn child not yet discharged from the Hospital, unless the charges are Medically Necessary to treat premature birth, congenital Injury or Sickness, or Sickness or Injury sustained during or after birth.

*Please make sure to review the Policy and Schedule of Benefits for full benefit details, definitions, terms, limitations and exclusions. The above Limitations and Exclusions were taken from the EAH 00 546 10 18 Policy and there could be variations of the above for different states. Please refer to the Policy for your specific state for the exact Limitations and Exclusions specific to your state. **If there are any discrepancies between this brochure and the Policy, the Policy shall govern. Pre-Existing Condition Limitations apply.***

## Limitations & Exclusions - Short Term Medical Insurance (continued)

23. Sclerotherapy for veins of the extremities.
24. Abortions, except in connection with covered Complications of Pregnancy or if the life of the expectant mother would be at risk. *(KY has a variation of this exclusion. See KY Policy for details.)*
25. Joint replacement or other treatment of the joints, spine, bones, or connective tissue including tendons, ligaments, and cartilage, unless related to a covered Injury.
26. Surgeries, treatments, services or supplies which are deemed to be Experimental Treatment.
27. Chronic fatigue or pain disorders.
28. Kidney or end stage renal disease.
29. Treatment or diagnosis of allergies, except for emergency treatment of allergic reactions.
30. Treatment for cataracts.
31. Treatment for sleep disorders.
32. Treatment required as a result of complications or consequences of a treatment or condition not covered under the Policy.
33. Treatment incurred as a result of exposure to non-medical nuclear radiation and/or radioactive materials.
34. Treatment for acne, moles, skin tags, diseases of sebaceous glands, seborrhea, sebaceous cyst, unspecified disease of sebaceous glands, hypertrophic and atrophic conditions of skin, nevus.
35. Treatment for or related to any Congenital Condition, except as it relates to a newborn child or newborn adopted child added as a Covered Person pursuant to the terms of the Policy. *(NC has a variation in this exclusion, see NC Policy for details.)*
36. Treatment, medication, or hormones to stimulate growth, or treatment of learning disorders, disabilities, developmental delays or deficiencies, including therapy. *(LA & NC have a variation in this exclusion, see LA & NC Policies for details.)*
37. Spinal manipulation or adjustment. *(This Exclusion is not in the LA & NV Limitations & Exclusions of the LA & NV Policies.)*
38. Biofeedback, acupuncture, recreational, sleep or MIST Therapy®, holistic care of any nature, massage and kinesitherapy, excepted as provided for under Home Health Care.
39. Hypnotherapy when used to treat conditions that are not recognized as Mental Disorders by the American Psychiatric Association, and non-medical self-care or self-help programs.
40. Eyeglasses, contact lenses, hearing aids, hearing implants, eye refraction, visual therapy, orthoptics, visual eye training and any examination or fitting related to these devices, and all vision and hearing tests and examinations. *(LA has a variation in this exclusion, see LA Policy for details.)*
41. Care, treatment or supplies for the feet, orthopedic shoes, orthopedic prescription devices to be attached to or placed in shoes, treatment of weak, strained, flat, unstable or unbalanced feet, metatarsalgia or bunions and treatment of corns, calluses or toenails.
42. Care and treatment for hair loss including wigs, hair transplants or any drug that promises hair growth, whether or not prescribed by a Doctor.
43. Exercise programs, whether or not prescribed or recommended by a Doctor.
44. Telephone or Internet consultations and/or treatment or failure to keep a scheduled appointment. *(ND & NV have a variation in of this exclusion, please consult the ND & NV Policies for details.)*
45. Charges for travel or accommodations, except as expressly provided for local ambulance.
46. All charges incurred while confined primarily to receive Custodial or Convalescent Care.
47. Services received or supplies purchased outside of the United States, its territories or possessions, or Canada.
48. Any services or supplies in connection with cigarette smoking cessation. *(NV has a variation of this exclusion. Please see NV Policy for details.)*
49. Any services performed or supplies provided by a member of a Covered Person's Immediate Family.
50. Services received for any condition caused by a Covered Person's commission of or attempt to commit an assault, battery, or felony, whether charged or not, or to which a contributing cause was the Covered Person being engaged in an illegal activity.
51. Services or supplies which are not included as Eligible Expenses as described in the Policy.
52. Participating in hazardous occupations or other activity including participating, instructing, demonstrating, guiding or accompanying others in the following: operation of a flight in an aircraft other than a regularly scheduled flight by a commercial airline, professional or semi-professional sports, parachute jumping, hot-air ballooning, hang-gliding, base jumping, mountain climbing, bungee jumping, scuba diving, sail gliding, parasailing, parakiting, rock or mountain climbing, cave exploration, parkour, racing including stunt show or speed test of any motorized or non-motorized vehicle, rodeo activities, or similar hazardous activities. Also excluded is Injury received while practicing, exercising, undergoing conditional or physical preparation for such activity. *(ND & OK have a variation of this exclusion. Please review the ND & OK Policies for details.)*
53. Injuries or Sicknesses resulting from participation in interscholastic, intercollegiate or organized competitive sports. This does not include dependent children participating in local community sports activities.
54. Injury resulting from being under the influence of or due wholly or partly to the effects of alcohol or drugs, other than drugs taken in accordance with treatment prescribed by a Doctor. *(MO has a variation of this exclusion. Please review the MO Policy for details.) (NC & ND do not have this exclusion in the NC & ND Policies.)*
55. Intentionally self-inflicted Injury or Sickness (whether the Covered Person is sane or insane). *(ND does not have this exclusion in the ND Policy.)*
56. Charges resulting from a declared or undeclared war, or from voluntary participation in a riot or insurrection. *(OK has a variation of this exclusion. Please review the OK Policy for details.)*
57. Charges incurred by a Covered Person while on active duty in the armed forces. Upon written notice to Us of entry into such active duty, the unused premium will be returned to the Covered Person on a pro-rated basis.
58. Costs for Routine Physical Exams or other services not needed for medical treatment, unless specifically covered under the Policy as an Eligible Expense.
59. Charges You or Your Covered Dependent are not required to pay, or which would not have been billed if no insurance existed.
60. Charges to the extent that they are paid or payable under other valid or collectible group insurance or medical prepayment plan. *(This Exclusion is not in the KY & ND Limitations & Exclusions based on the KY & ND Policies.)*
61. Charges that are eligible for payment by Medicare or any other government program except Medicaid. Costs for care in government institutions unless You or Your Covered Dependent are obligated to pay for such care. *(This Exclusion is not in the KY & ND Limitations & Exclusions based on the KY & ND Policies.)*
62. Charges related to Injury or Sickness arising out of or in the course of any occupation for compensation, wage or profit, if the Covered Person is insured, or is required to be insured, by occupational disease or workers' compensation insurance pursuant to applicable state and federal law, whether or not application for such benefits have been made. *(KS, KY & NC have a variation of this exclusion in the Limitations & Exclusions based on the KS, KY & NC Policies. Please review the KS, KY & NC Policies for details.)*
63. Medical expenses which are payable under any automobile insurance policy without regard to fault (does not apply in any state where prohibited). *(This Exclusion is not in the KY & NC Limitations & Exclusions based on the KY & NC Policies)*

Please make sure to review the Policy and Schedule of Benefits for full benefit details, definitions, terms, limitations and exclusions. The above Limitations and Exclusions were taken from the EAH 00 546 10 18 Policy and there could be variations of the above for different states. Please refer to the Policy for your specific state for the exact Limitations and Exclusions specific to your state. **If there are any discrepancies between this brochure and the Policy, the Policy shall govern. Pre-Existing Condition Limitations apply.**

# FAQS

## What is Short Term Medical Insurance?

Short Term Medical Insurance policies are crafted to offer temporary coverage during periods of transition, bridging the gap until you can obtain an Affordable Care Act (ACA) or Group Insurance plan. Unlike ACA plans, Short Term Medical Insurance policies are not bound by ACA requirements and may include exclusions and limitations not allowed in ACA plans. ACA plans are guaranteed issue, meaning they must cover certain “essential health benefits” (EHBs) and cannot deny coverage based on pre-existing conditions.

In contrast, Short Term Medical Insurance requires you to answer a series of medical questions to determine your eligibility, may not cover all EHBs, and does not provide coverage for pre-existing conditions. Due to these exclusions and limitations, Short Term Medical Insurance policies typically have lower premiums than ACA plans, making them a potentially viable option for temporary health insurance needs. However, if you have a history of medical conditions or have ongoing or chronic health issues, it is advisable to seek an ACA or other comprehensive insurance plan as soon as you are eligible to enroll.

## Why would I want coverage for a short period of time?

Short Term Medical Insurance might be a suitable choice if you find yourself between jobs, missed Open Enrollment, don't qualify for Special Enrollment, are awaiting the start of a new job or an ACA plan, are a recent college graduate, or a seasonal worker who requires coverage for a limited time. Short Term Medical Insurance can provide the necessary insurance protection to help you transition smoothly to the next phase of your life.

## Who should not buy Short Term Medical Insurance coverage?

Consumers experiencing ongoing medical conditions should prioritize securing ACA Major Medical plans. Additionally, individuals who require permanent coverage or comprehensive major medical benefits should consider ACA Major Medical plans as their best option.

## How soon can Short Term Medical Insurance begin?

HealthBridge Short Term Medical Insurance coverage can commence on either the 1st or the 15th of the month, provided you meet the eligibility criteria and the initial payment has been received. During the enrollment process, you will have the opportunity to choose your preferred effective date.

## Can I access my Short Term Medical Insurance benefits right away?

Your HealthBridge Short Term Medical Insurance\* Policy provides coverage for accidental injuries that occur on or after the effective date of your Policy. Additionally, benefits for illnesses are available if the sickness manifests more than five days after your effective date. For cancer, coverage is accessible if it is diagnosed more than 30 days following the effective date of your policy.\*\*

## Is a Short-Term Medical Insurance plan considered “creditable coverage” under the Affordable Care Act?

No, Short Term Medical Insurance coverage is not compliant with the Affordable Care Act (ACA). These policies do not fulfill all the benefits mandated by the ACA. Short Term Medical Insurance plans are intended for limited durations and do not cover pre-existing conditions or provide complete preventative care. They are specifically designed to address unforeseen illnesses and injuries, as outlined in a defined and limited Schedule of Benefits.

## Can I renew my Short Term Medical Insurance when my policy ends?

Your HealthBridge Short Term Medical Insurance Policy is valid for a designated duration, up to 364 days\*\*, and cannot be renewed. If you wish to continue coverage after your current HealthBridge Short Term Medical Insurance expires, you will need to apply for a new Short Term Medical Insurance plan. This new plan will not serve as a continuation of your existing coverage. Consequently, your deductibles, waiting periods, maximum benefit limits, and maximum out-of-pocket responsibilities will restart under the new Short Term Medical Insurance policy. Additionally, any illness or condition that arises while under your current policy will be regarded as a pre-existing condition when you apply for the new plan.

### Do I have to go to doctors in network?

Your HealthBridge Short Term Medical Insurance plan offers flexibility by not restricting you to a designated network. Nevertheless, it is beneficial to consult physicians and access additional services within the PHCS Practitioner Plus Ancillary Network (PHCS Network). By choosing providers within this network, you can avoid balance billing\*\*\* for services covered under your Policy.

### Do I have to go to hospitals or facilities in a network?

Your HealthBridge Short Term Medical Insurance provides the freedom to choose any healthcare provider without being confined to a specific network. When you receive care from a hospital or facility, the coverage for eligible expenses under your HealthBridge Short Term Medical Insurance Policy is capped at 150% of the typical Medicare rates. This detail is present on your ID card, and it's crucial to inform your hospital or facility provider of this payment structure to prevent any misunderstandings. Although 150% of the Medicare rate is considered a reasonable payment, it may be lower than the rates charged by your hospital or facility. Consequently, the maximum benefit covered by your HealthBridge Short Term Medical Insurance Policy might be less than what your healthcare provider is willing to accept. If your hospital or facility does not agree to the benefit amount, you might be responsible for paying the difference, known as balance billing\*\*\*, for any amounts not covered by your insurance.

### Does this Short Term Medical Insurance plan cover prescription drugs?

Prescription drug coverage is not a benefit under your HealthBridge Short Term Medical Insurance plan, unless the drugs are administered during a covered inpatient hospital stay.

### Are Maternity and newborn care covered?

Complications of maternity are covered, but not standard childbirth services.\*\*

### Does Short Term Medical Insurance cover dental and vision benefits?

No, Short Term Medical Insurance is specifically crafted to safeguard you against unforeseen illnesses or injuries and does not include dental and vision care coverage. Since Short Term Medical Insurance is intended for temporary use, it lacks some of the benefits that may be available through Affordable Care Act (ACA) plans. If you choose to obtain dental, vision, or any other insurance or non-insurance coverage from a different provider, please note that these products are not connected to your HealthBridge Short Term Medical Insurance.

### Can I cancel at any time?

Members have the flexibility to cancel their membership at any time. Should a member decide to cancel within the first 10 days of their effective date, they are eligible for a full refund, provided no benefits have been used and no claims have been filed. If any benefits have been accessed or claims submitted, refunds will not be available. Beyond the initial 10 days, if members are dissatisfied with the plan, they can request cancellation, and their HealthBridge membership will conclude at the end of the current billing cycle for their most recent monthly payment. No further charges will be incurred.

### Who do Members contact if they have questions about their HealthBridge membership plan?

For assistance, members can reach out to Customer Service at **866-438-4274**, where our friendly representatives are ready to help. If you need a detailed explanation of your Short Term Medical Insurance coverage, you can also consult your insurance agent. Should you have trouble recalling your agent's contact information, feel free to call Customer Service at **866-438-4274**, and we will gladly connect you with your agent.

---

\* HealthBridge Short Term Medical Insurance is underwritten by Everest Reinsurance Company.

\*\* Terms may vary by state. Consult your Policy for complete terms and limitations. (Waiting periods not applicable in KS or ND.)

\*\*\* Balance billing is when the provider is allowed to bill you for the difference between the amount billed by the provider and the amount allowed under your Policy. For example, if your doctor bills \$100 for your office visit and only \$70 is allowed under your Policy, your doctor may hold you responsible for the remaining \$30. Similarly, if a hospital bills you \$2,500 for a hospital visit and \$1,800 is equal to the 150% of Medicare allowable expense maximum under your Policy, your hospital may hold you responsible for the remaining \$700.

## Importance of Reviewing State-Specific Sample Policies

When considering Short Term Medical Insurance plans, it is crucial for members to thoroughly review the state-specific sample Policies. Doing so ensures a comprehensive understanding of the schedule of benefits, definitions, terms, limitations, and exclusions that apply specifically to their state. **Coverage details can vary significantly from one state to another in some cases, certain coverages may not be available at all.** By familiarizing yourself with the sample Policies, members can gain clarity on how their insurance will function, ensuring they are well-informed about the scope and limitations of their coverage. This proactive approach is vital for making informed decisions and maximizing the benefits of their insurance plan.

HEALTHBRIDGE MEMBERSHIP PLAN - SAMPLE POLICIES & GUIDES		
STATE	LINK TO DOWNLOAD SAMPLE POLICIES & BB 1.0 GUIDE	Plan Duration* Options
KANSAS <sup>‡</sup>	<a href="https://healthyamericaassociation.com/certs_healthbridgevcs_KY.pdf">https://healthyamericaassociation.com/certs_healthbridgevcs_KY.pdf</a>	3, 6 or 12 mos
KENTUCKY	<a href="https://healthyamericaassociation.com/certs_healthbridgevcs_KY.pdf">https://healthyamericaassociation.com/certs_healthbridgevcs_KY.pdf</a>	3, 6 or 12 mos
LOUISIANA	<a href="https://healthyamericaassociation.com/certs_healthbridgevcs_LA.pdf">https://healthyamericaassociation.com/certs_healthbridgevcs_LA.pdf</a>	3 or 6 mos
MISSOURI	<a href="https://healthyamericaassociation.com/certs_healthbridgevcs_MO.pdf">https://healthyamericaassociation.com/certs_healthbridgevcs_MO.pdf</a>	3 or 6 mos
NEVADA <sup>‡</sup>	<a href="https://healthyamericaassociation.com/certs_healthbridgevcs_NV.pdf">https://healthyamericaassociation.com/certs_healthbridgevcs_NV.pdf</a>	3 or 6 mos
NORTH CAROLINA	<a href="https://healthyamericaassociation.com/certs_healthbridgevcs_NC.pdf">https://healthyamericaassociation.com/certs_healthbridgevcs_NC.pdf</a>	3, 6 or 12 mos
NORTH DAKOTA <sup>‡</sup>	<a href="https://healthyamericaassociation.com/certs_healthbridgevcs_ND.pdf">https://healthyamericaassociation.com/certs_healthbridgevcs_ND.pdf</a>	3 or 6 mos
OKLAHOMA	<a href="https://healthyamericaassociation.com/certs_healthbridgevcs_OK.pdf">https://healthyamericaassociation.com/certs_healthbridgevcs_OK.pdf</a>	3 or 6 mos
WYOMING	<a href="https://healthyamericaassociation.com/certs_healthbridgevcs_WY.pdf">https://healthyamericaassociation.com/certs_healthbridgevcs_WY.pdf</a>	3, 6 or 12 mos
Benefit Boost 1.0 Guide	<a href="https://healthyamericaassociation.com/sample_bb1-np_HAA.pdf">https://healthyamericaassociation.com/sample_bb1-np_HAA.pdf</a>	

\*Plan duration options are the number of months you are selecting to have the plan in effect. 12 months plan duration is 364 days. Most states unless indicated otherwise below allow reapplying for coverage up to 36 months.

<sup>‡</sup>KS allows 1 reapply up to 24 months and not to exceed 24 consecutive months. In NV, cannot exceed 185 days in any 365 day period and the break in coverage is 180 days after insured has had 185 days of coverage. In ND, allowed one reapply for new plan without underwriting for total coverage period not to exceed 12 months. After one reapplying of coverage occurs without underwriting, the next reapplying for coverage will have underwriting requirements in ND.

## Claim Administrator for Short Term Medical Insurance

Below is the Claim's Administrator for the Short Term Medical Insurance. Please use the **claim form located in your member portal** at: <https://members.haahub.com>.

Send Notice of Claim, Claim Forms, Proof of Loss and any other documents relating to claims to:

**InsuranceTPA.com**  
P.O. Box 241869  
Apple Valley, MN 55124  
1-800-279-2290

Send all other (non-Claim) notices or documentation to:

InsuranceTPA.com  
Po Box 998  
Janesville, WI 53547

*This Short Term Medical Insurance does not use a required network of providers. You can see any provider for Covered Eligible Expenses. Maximum Allowable Expense means the maximum charge that will be considered as an Eligible Expense will be the less of billed charges, the Usual and Customary Fee, the negotiated or contracted discount, the maximum benefit under the Policy, or 150% of the Medicare allowable charge. Everest Reinsurance Company has discretionary authority to determine the Maximum Allowable Expense.*

*Please make sure to review the Policy and Schedule of Benefits for full benefit details, definitions, terms, limitations and exclusions. **If there are any discrepancies between this brochure and the Policy, the Policy shall govern. Pre-Existing Limitations apply to some Benefits.***

THE SHORT TERM MEDICAL INSURANCE  
INCLUDED IN THE MEMBERSHIP PLAN PROVIDES LIMITED BENEFITS  
PLEASE READ THE FOLLOWING NOTICE ABOUT THIS POLICY:

**IMPORTANT: This is a Short Term Medical Insurance Policy, NOT ACA health insurance.**

This coverage is not required to comply with certain federal market requirements for health insurance, principally those contained in the Affordable Care Act. Be sure to check your Policy carefully to make sure you are aware of any exclusions or limitations regarding coverage of preexisting conditions or health benefits (such as hospitalization, emergency services, maternity care, preventive care, prescription drugs, and mental health and substance abuse disorder services). Your Policy might also have lifetime and/or annual dollar limits on health benefits. If this coverage expires or you lose eligibility for this coverage, you might have to wait until an open enrollment period to get other health insurance coverage. Also, this coverage is not “minimum essential coverage.”

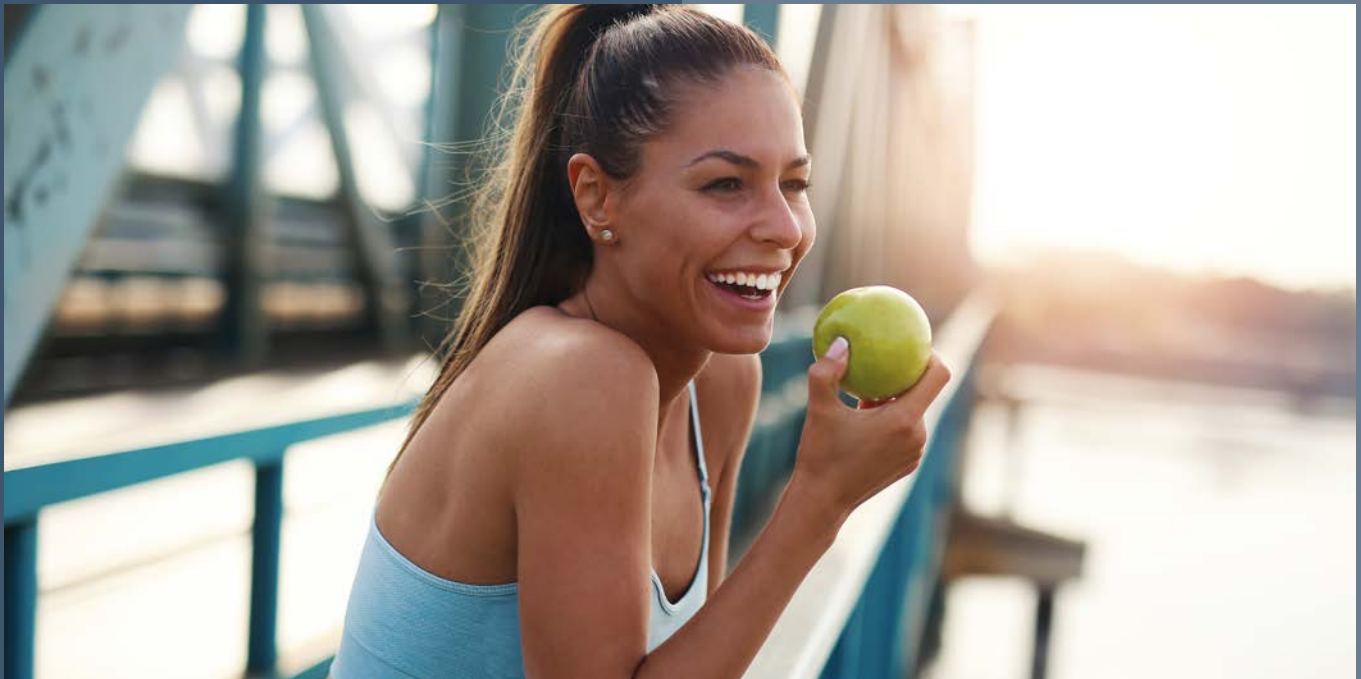
**LIMITED BENEFITS:** Please read the Policy carefully for full details, terms, limitations and exclusions.

**No benefits are payable for Sicknesses which arise during the first 5 days following a Covered Person’s Effective Date.** (Not applicable in KS or ND)

**No benefits are payable for cancer which arises during the first 30 days following a Covered Person’s Effective Date.** (Not applicable in KS or ND)

*See Policy Limitations and Exclusions for details and additional required notices.*

*Per the KS Policy, the Short Term Medical Insurance is considered a Mandate Lite Short Term Medical Insurance Policy which means an individual or group sickness and accident insurance plan that does not contain one or more of the Kansas-mandated benefits.*



## ROLE OF HEALTHYAMERICA & H A PARTNERS WITH HAA

Healthy America Insurance Agency, Inc.  
H A Partners, Inc.

Healthy America Insurance Agency, Inc., located in Fort Worth, TX (NPN# 797686, CA Agency License #0G32190), is a reputable Field Marketing Organization (FMO) that works with top-tier insurance carriers to provide a broad range of insurance products and services.

As the **exclusive national marketer for the Healthy America Association (HAA)**, Healthy America Insurance Agency, Inc. partners with H A Partners, Inc. to manage billing, fulfillment, and customer service for HAA members. They also oversee the HAA's website and social media management.

**H A Partners, Inc., our sister company, bolsters our service capacity as a Third-Party Administrator (TPA).** They offer essential administrative services like billing, customer service, and fulfillment for both group and individual supplemental and short-term medical insurance.

Together, Healthy America Insurance Agency, Inc. and H A Partners, Inc. are committed to delivering outstanding customer service and comprehensive insurance solutions to ensure members have the coverage they need for peace of mind and security.

**Member Portal:** <https://members.haahub.com>

**Customer Service:** 866-438-4274

**Websites:** <https://healthyamericaassociation.com> and  
<https://healthyamericainsurance.com>

**Email:** [info@healthyamericaassociation.com](mailto:info@healthyamericaassociation.com)



## DISCLOSURES FOR MEMBERSHIP PLANS

The following disclosures are crucial for individuals considering membership in the HealthBridge VCS plan and provide clarity regarding the nature of benefits and services available through association membership.

### INSURANCE AND COVERAGE

**Non-Qualifying Health Insurance:** It should be noted that this is not considered basic health insurance or major medical coverage. It does not qualify as minimum essential coverage under the Affordable Care Act as per M.G.L. c. 111M and 956 CMR 5.00. These short term medical insurance benefits are not and do not qualify as Medicare prescription drug plans.

**Membership Requirement:** Membership in Healthy America Association (HAA) is not required. You can choose to add HAA to your HealthBridge VCS plan but it is not required to enroll in this individual Short Term Medical Insurance.

### DISCLOSURE FOR EVEREST REINSURANCE COMPANY

Everest Reinsurance Company, Everest Global, SASid, and InsuranceTPA.com, do not offer and are not affiliated with the additional non-insurance Benefit Boost services and discount programs offered in connection with membership in the Healthy America Association (HAA).

**Read the Policy carefully** (you can select the link for a sample state specific sample policies on page 16). This brochure is a brief description of various insurance membership products and is not an insurance contract, nor part of the Policy and is subject to the terms, conditions, limitations, and exclusions of the Policy. Coverage may vary or may not be available in all states. You'll find complete coverage details in the Policy. **Individual Short Term Medical Insurance is underwritten by Everest Reinsurance Company, Wilmington, DE.** This coverage is not required to comply with certain federal market requirements for health insurance, principally those contained in the Affordable Care Act. Be sure to check your Policy carefully to make sure you are aware of any exclusions or limitations regarding coverage of preexisting conditions or health benefits (such as hospitalization, emergency services, maternity care, preventive care, prescription drugs, and mental health and substance abuse disorder services). Your Policy might also have lifetime and/or annual dollar limits on health benefits. If this coverage expires or you lose eligibility for this coverage, you might have to wait until an open enrollment period to get other health insurance coverage. Also, this coverage is not "minimum essential coverage". **If there are any discrepancies between the description in this brochure and the Policy, the Policy will govern.**

Healthy America Association, Everest Reinsurance Company, Everest Global, SASid, InsuranceTPA.com, PHCS, MultiPlan, Lyric Health, FamilySource®, LifeLock™, Paramount RX®, Aetna Dental Access®, and HealthyAmerica are separate legal entities and have sole financial responsibility for their own products.

### PRICING AND SUBSCRIPTION DETAILS

Any quoted prices or information regarding the HealthBridge VCS membership dues are non-binding and may change with a thirty (30) day notice, or the days notice required by your state. Notifications can be sent via mail to your most recent mailing address or through email to your last registered email address. **It is your responsibility to monitor the transactions on your account each month and to cancel with the Third Party billing Administrator (TPA) when you wish.** Each month, we cover the cost of the membership services on your behalf, regardless of whether you utilize them. For details on refunds, please refer to our Refund Policy. The billing TPA for Healthy America Association (HAA) holds SOC 1, SOC 2, and PCI-DSS certifications. Please note that on your bank or credit card statements, the billing descriptor will appear as UBAGAP8664384274, where the number 8664384274 corresponds to our phone number.

### REFUND AND CANCELLATION POLICY

We offer a refund policy on all the individual HealthBridge VCS membership plan. If you are not satisfied, you may cancel, and a refund will be issued if the cancellation occurs within the first ten (10) day right to examine period and as long as a claim has not been made. Once refunded during the ten (10) day right to examine period, it will be as if the Policy had never been issued. We want you to be 100% satisfied with your HealthBridge VCS membership plan.

#### **To Cancel:**

##### **Contact the Billing TPA:**

HealthyAmerica / H A Partners, Inc.  
409 W Vickery Blvd, Ft Worth TX 76104  
1-866-438-4274

#### **Cancellation Methods:**

Email: [info@healthyamericaassociation.com](mailto:info@healthyamericaassociation.com)  
Phone: 1-866-438-4274 (M-Thurs 8 am-5 pm or Fri 8 am-1:30 pm CST)  
Online Form: <https://healthyamericaassociation.com/billing.html>  
Member Portal: <https://members.haahub.com>  
Fax: 1-817-335-1270

*Please do not cancel through your agent. Canceling directly with the billing TPA will ensure that your cancellation is processed correctly. Once a cancellation request is made, our team will send a confirmation cancellation notice by email. While we believe that you will be pleased with your overall membership product, we cannot warrant or guarantee the performance of any service. Services and product costs are subject to change. For billing, customer service, fulfillment, or membership questions, contact 866-438-4274.*

**AVAILABLE TO:**

Members age 18-65\*

Eligible Spouse up to age 65\*

Eligible Dependents up to age 26\*

*\*Coverage ends for primary member and covered spouse when they turn 65 and ends for covered dependents when they turn 26 but could vary by state.*

## HOW TO ENROLL

Get Quote & Start Simple Enrollment Form:

<https://enroll.haahub.com>

Questions on Program:

Call **866-454-4458**

Enroll with Agent Assistance:

Call **866-454-4458**

### Already Enrolled?

Visit the Member Portal

<https://members.haahub.com> for:

- Insurance Policies
- Digital ID Cards
- Claim Forms
- Member Guides
- Lyric Health Mobile App Instructions
- Copies of Enrollment Forms
- Vitamin Order Forms

### Healthy America Association

409 W Vickery Blvd, Fort Worth TX 76104

866-438-4274 | [info@healthyamericaassociation.com](mailto:info@healthyamericaassociation.com)

<https://healthyamericaassociation.com>

<https://members.haahub.com>

